SCINTILLA CASE STUDY















Small Supplier, Big Data

Brand Breakthrough Enabled by Fresh Insights

Overview

To enhance performance in the Functional Drink Stick category—particularly in Energy and Hydration—The Jel Sert Company utilized the Scintilla ecosystem to identify the key drivers and barriers of purchase. This analysis helped inform the successful launch of a new functional drink stick brand, which quickly became a top performer in terms of add-to-order rate and composite rank among new items.

Key Takeaways

- Fully embracing all Scintilla modules supported the Line Review process for Jel Sert and the launch of a new item for 3,500 stores
- 2 Customer Perception validated their drink sticks as a solution to a gap in the market, which they presented to their merchant
- Collaborating with Walmart Data Ventures through Scintilla and Walmart merchants promoted speed to insights



Kate Howard
The Jel Sert Company
Vice President
Mass, Club & International



Linda BrannonThe Jel Sert Company
National Accounts Manager

<mark>Walmart</mark> Data Ventures

Within Scintilla, we move from just analyzing information to transformational growth.

Kate Howard

Vice President Mass, Club & International The Jel Sert Company



The Opportunity



Identify New Product Recommendations Ahead of a Line Review

Jel Sert quickly integrated with all modules to meet a tight timeline driven by an upcoming Line Review.



2.5 weeks after starting with Scintilla, they shared insights with their merchant.

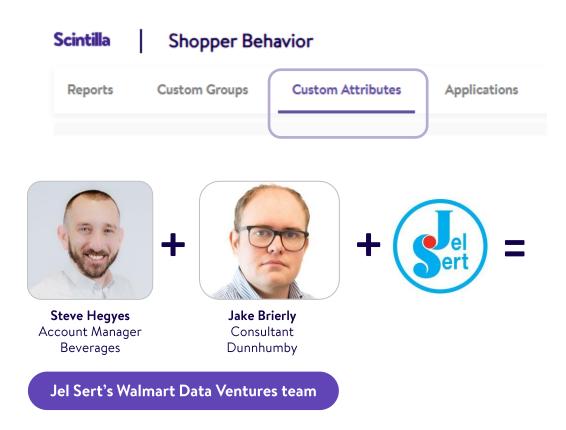
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The Approach



Build Category Expertise in Three Days

The day after signing their Scintilla contract, Jel Sert began training with their Walmart Data Ventures team.



Training was key

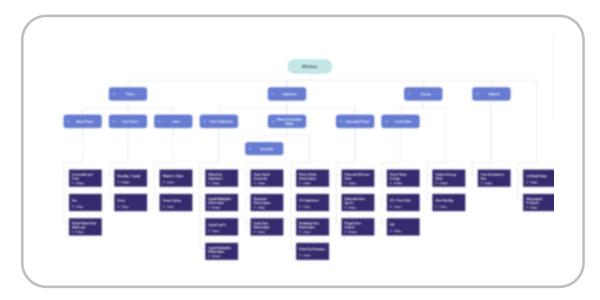
- From a brand standpoint, are there any brands/products that you are concerned about going into this Line Review?
- Are there any brands that you would like to understand better from a customer switching standpoint?
- Are you pitching any new products to the merchant during the Line Review?
- Are there any questions or insights you would like to hear directly from the customer on new products?
 - Steve Hegyes



Step 1: Attribute All Category Items for Robust Analysis

Jel Sert attributed all items in the category for robust analysis based on a custom view of the category. Their recommendation is to start custom attribution by looking at the **Assortment Deep Dive** tool to gain a deeper understanding of the diverse customer needs within product groups.









Step 2: Point of Sale (POS) Analysis: The 'What'

Various Scintilla modules helped them understand shopper preferences and trends.



Channel Performance



Shopper **Behavior**



Syndicated Scan Data



They explored channel trends in **Channel** Performance Insights Dashboard.

> Combined with syndicated market share data, they gained a holistic view of category performance.



The Shopper Behavior Performance in Detail report uses custom attribution to unify POS metrics (dollars, units) and shopper behavior metrics under aligned product definitions, eliminating the need for Jel Sert to reconcile mismatched datasets.

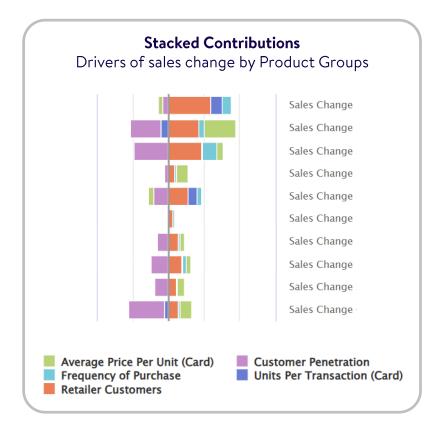




Step 3: Shopper Analysis: The 'Why' to Understand What's Contributing to Sales Change







Certain category segments were identified with losses of Customer Penetration. Those segments also indicated leakage to other channels.

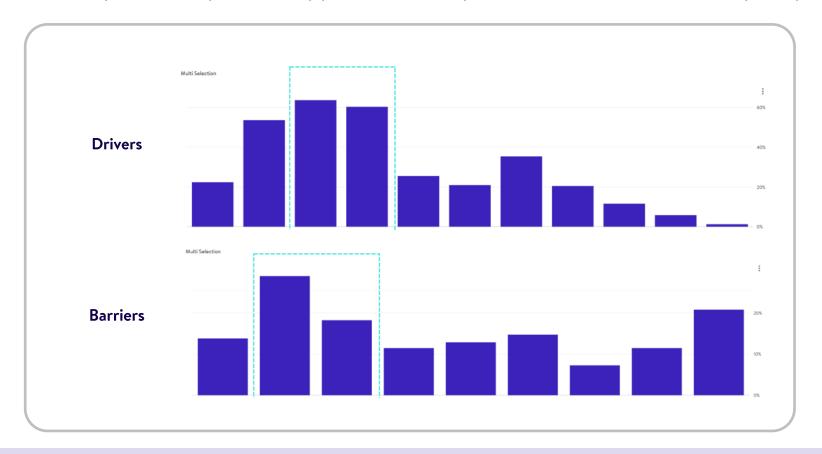


Step 4: Survey Work: The CONTEXT Behind the 'Why'

With Customer Perception, they spoke directly with Walmart shoppers to identify drivers and barriers to purchase across the category. Within a few days, the responses supported the gap in assortment indicated by Steps 2 & 3.





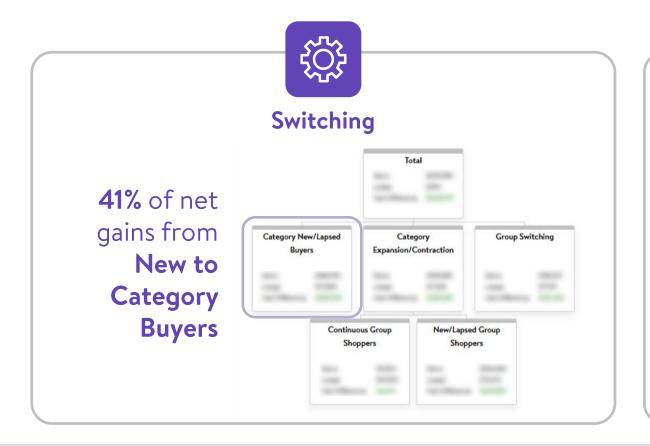


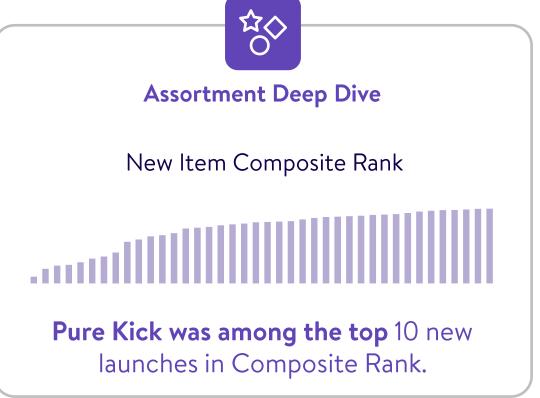
The Results



Launch a New Brand and Product in 3,500 Walmart Stores

In Scintilla, Jel Sert identified challenges in the category and white space on the shelf. These insights were then used to convince their Walmart merchant that their brand, Pure Kick, was the right solution to fill the gap.







Continue to Unlock Relational and Tangible Results

1 Year Later...



Customer Perception



Insights Dashboard



Office Hours



Line Review "Reviews"

Following the success of their Line Review, the team has continued to use Scintilla daily. Jel Sert remains confident that Scintilla will help them uncover impactful insights to drive growth and strengthen their relationship with Walmart.



ADD Tool Scenarios



Data-Driven Conversations



Digital Landscapes



Insights Activation

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Thank you.

