SCINTILLA CASE STUDY















Optimizing Product Launch Tracking with Competitive Insights

Overview

In today's competitive retail landscape, having a comprehensive view of product performance and market dynamics is crucial for success. Hanes leveraged Scintilla to revolutionize the way they track new product launches and gain unprecedented insights into this landscape. Through **Shopper Behavior** demographic information and robust **Channel Performance** metrics, Scintilla enables them to present detailed performance metrics to their merchants and showcase their products' success in ways they never could before.

Key Takeaways

- Data-driven decision-making is transforming retail strategy and is necessary to stay competitive
- With Scintilla insights, their new product launches have repeatability and lasting category impact at Walmart
- Scintilla helped Hanes show their value to the category beyond POS data: 65% of sales value came from "New Category Customers"



Anyone can report on dollar and unit sales, but Scintilla gives us the power to go beyond POS sales with data we never had access to.

Meghan Keith

Senior Analyst Hanes



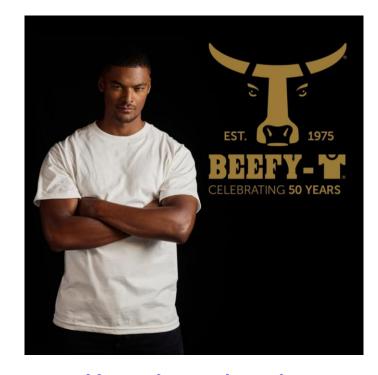
The Opportunity



Optimizing a Product Launch with an Exclusive Endcap Opportunity

For the 50th anniversary of their Beefy Tee, Hanes was offered an exclusive endcap by their Walmart merchant. To take advantage of this opportunity, they had a few questions:

- How can they better track new product launches to quickly show their value to a busy Walmart merchant?
- What Scintilla modules are best practice for tracking new product sales and communicating the value of a one-time-ship corrugated display?
- How do we show value beyond Point of Sale (POS) sales?



Hanes logo when the **Beefy Tee was launched**

The Approach



Key Questions to Answer in Scintilla

Immediate questions included: "What type of customer is buying our tee, and are they a valuable customer to Walmart?" and "What is the 'So What?' of the Beefy Tee?"



Scintilla Shopper Behavior Performance In Detail (PID)

A deep dive into the Profiles section of the PID report gave us clear visibility to who our Beefy Tee customer was much faster than competitor products!



Scintilla Shopper Behavior Source of Value

The Source of Value report helped us analyze new category customers versus existing category customers, and the impact to our products from each.



Scintilla Channel Performance **Insights Dashboard**

The Insights Dashboard helped them provide quick updates to internal leadership during the launch of this exciting anniversary program.



Showing Value Beyond POS Sales

They knew the Beefy Tee over-indexed in sales value from new category customers compared to existing, but they wanted to explore a few non-POS wins, as well.

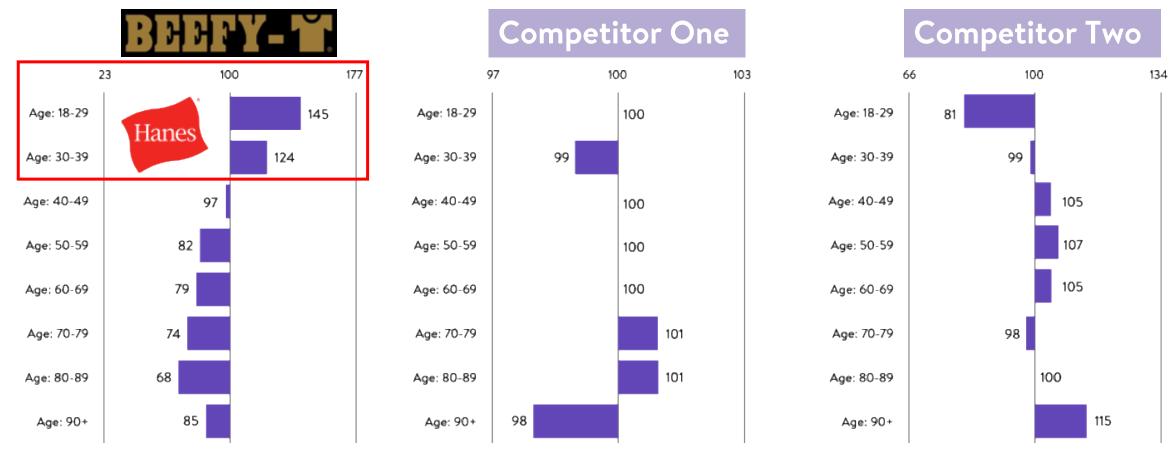
▼ Source of Value (Come From) Report | Source of Value - Beefy vs Comps Shows where your sales came from for Hanes Beefy Tee UPCs Key Measures > Sales Value (Card) by Behavior Existing Category New Category Product Group Customers 100 100 100 Hanes Beefy Tee UPCs 119 105 Customer Groups > Sales Value (Card) by Behavior **Hanes Beefy Tee UPCs** 119 Existing Category Customers New Category Customers

Non-POS Wins of Beefy Tee sales value were "New Category Customers" Competitor Average: 54% 51% of Beefy Tee sales value came from those under 40 Competitor Competitor Average: Average: 32% 6%



Exploring the Beefy Tee Shopper Even Further

In Shopper Behavior, they learned that the Beefy Tee over-indexes with Walmart shoppers 39 and under when compared to key competitors in the Short-Sleeve T-Shirt category.



The Results



Bringing the Endcap Back Bigger and Better than Ever

By optimizing their product launch with competitive insights from Scintilla and then tracking the performance, Hanes secured the program's space in 2026.

> Time of program in Walmart stores for 2026: +6 Weeks

> > Door count for 2026: +58%

POS opportunity in 2026 for Walmart: \$11M+

Additional fill-in replenishment commitments to keep shippers stocked for the full length of the program



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Thank you.

