

# May 2024

## May 1

## Intro to Channel Performance for Replenishment and Supply Chain

Learn how true omni-channel data can deliver sharper, swifter insights to help drive decisions at the speed of the shelf. This entry-level training is designed for Replenishment and Supply Chain users who are new to Channel Performance to provide a head-start on pulling reports and tapping into the rich data science insights available only through a Walmart Luminate Charter subscription.

## May 7

## **Customer Perception: Get Started**

Get closer to the why behind the buy. This webinar is designed to help you learn how to engage in regular conversations with verified Walmart customers to gain feedback and insights about your product and brand. Dive into the end-to-end survey creation process for both of our customer conversation methods, including how to access the results, and explore additional support options available to you.

## May 8

#### Office Hours: Channel Performance

Have questions about your Insights dashboard? Need help finding a specific report or data point? Join us for an interactive session where we answer some of the most common questions about Channel Performance Charter. Then, we open the floor to you to help answer your specific questions.

#### Click here to view available webinars and enroll

Resources >Learn> Events; follow the enrollment instructions for each session

#### **Product:**

Channel Performance

#### **Target Audience:**

New Replenishment and Supply Chain users

#### **Product:**

**Customer Perception** 

#### **Target Audience:**

Current Channel Performance Charter users

#### **Product:**

Channel Performance

#### **Target Audience:**

Current Channel Performance Charter users

# May 2024

## **May 15**

## Monthly New Release Demo/Walkthrough

Take a deeper dive into what's new in Walmart Luminate Charter! We'll do a live demo of new features and capabilities that have been released over the past month in each of the Walmart Luminate products. We'll step through any changes and enhancements – and give you time to ask questions at the end of the session.

## May 22

## Intro to Channel Performance for Sales and Category Advisors

Not sure how to optimize your access to Channel Performance in your Sales or Category Advisor role? This webinar is designed to help Sales and Category Advisor users get the most out of the rich operational data science insights available through Channel Performance Charter. Jump into pulling the report metrics that matter most and learn more about capabilities that help you diagnose and predict performance with new levels of granularity.

#### **Product:**

Walmart Luminate suite: Shopper Behavior, Customer Perception, Channel Performance

#### **Target Audience:**

Current Walmart Luminate Charter users

#### **Product:**

Channel Performance Charter

#### **Target Audience:**

Current Walmart Luminate Charter users

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## **June 2024**

## June 4

## **Customer Perception: Get Started**

Get closer to the why behind the buy. This webinar is designed to help you learn how to engage in regular conversations with verified Walmart customers to gain feedback and insights about your product and brand. Dive into the end-to-end survey creation process for both of our customer conversation methods, including how to access the results, and explore additional support options available to you.

## June 12

#### Office Hours: Channel Performance

Have questions about your Insights dashboard? Need help finding a specific report or data point? Join us for an interactive session where we answer some of the most common questions about Channel Performance Charter. Then, we open the floor to you to help answer your specific questions.

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**Product:** 

**Customer Perception** 

**Target Audience:** 

Current Walmart Luminate Charter users

**Product:** 

Channel Performance

**Target Audience:** 

Current Walmart Luminate Charter users

## **June 2024**

### June 19

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## June 26

## Intro to Channel Performance for Replenishment and Supply Chain

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#### **Product:**

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#### **Target Audience:**

New Replenishment and Supply Chain users

#### **Product:**

Channel Performance

#### **Target Audience:**

New Replenishment and Supply Chain users

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# **July 2024**

## July 10

#### Office Hours: Channel Performance

Have questions about your Insights dashboard? Need help finding a specific report or data point? Join us for an interactive session where we answer some of the most common questions about Channel Performance Charter. Then, we open the floor to you to help answer your specific questions.

## July 24

## Monthly New Release Demo/Walkthrough

Take a deeper dive into what's new in Walmart Luminate Charter!

We'll do a live demo of new features and capabilities that have been released over the past month in each of the Walmart Luminate products. We'll step through any changes and enhancements – and give you time to ask questions at the end of the session.

## July 31

## Intro to Channel Performance for Sales and Category Advisors

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#### **Product:**

Channel Performance

#### **Target Audience:**

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#### **Product:**

Walmart Luminate suite: Shopper Behavior, Customer Perception, Channel Performance

#### **Target Audience:**

Current Walmart Luminate Charter users

#### **Product:**

Channel Performance Charter

#### **Target Audience:**

New Channel Performance Charter Sales and Category Advisor users